Marinella Castuera

2272 Tejeron St. Sta. Ana Manila | 09073830214 | marinella18castuera@gmail.com

# Objective

I want to succeed in a stimulating and challenging environment, building the success of the company while I experience advancement opportunities.

# Experience

**BLVD Work Solutions Corporation**

**LBC Customer Associate** | July 13, 2020 – December 13, 2020

* Maintains customer relationship by responding to inquiries; documenting actions.
* Prepares for customer inquiries by studying products, services, and customer service processes etc..

**Jafra Multipurpose Corporation**

**Service Crew** | October 2019 – May 2020

* Interact with Customers - Respond to customer complaints and questions, resolving issues where possible and referring customers to managers as needed.
* We greet customers, process payments, maintain stocks etc..

**Creotec Philippines Inc.**

**Immersion** | January 15, 2018 – January 26, 2018

# Education

Tertiary - **Eulogio Amang Rodriguez Institute of Science and Technology**

**BS in Information Technology**

June 2018 - Present

Senior High - **Philippine Christian University**

**Information Communication Technology**

June 2016 – March 2018  
Junior High **- Mariano Marcos High School**  
June 2012 – March 2016

# AComplishments

* Graduated Senior High as Honorable Student
* Graduated Junior High as 1st Honor Student in Class